

APPENDIX A

**ANNUAL SURVEY PROGRAM FY 2005**

FY 2005	
Number Mailed	1,805
Number Returned	287
Response Rate	16%

What was the nature of your correspondence to OSC? (Please choose only one)	FY 2005
Response Options	
You filed a complaint concerning a Prohibited Personnel Practice	229
You requested a written advisory opinion from OSC concerning a possible violation of the Hatch Act (unlawful political activity)	42
Your case involved a USERRA complaint	16

## APPENDIX B

### FY 2005 PROHIBITED PERSONNEL PRACTICE SURVEY RESPONSES

<b>1. Did the agency against which you filed the complaint inform you about your rights and responsibilities with regard to prohibited personnel practices?</b>	
Response options	FY 2005
Yes	41
No	165
Do not recall	20
Never employed by a federal agency	3

<b>2. Did you obtain the result that you wanted from OSC?</b>	
Response options	FY 2005
Yes	9
No	220

<b>3. Did your complaint include any allegation of reprisal for whistleblowing?</b>	
Response options	FY 2005
Yes	118
No	102

<b>4. What reason did OSC give for closing any reprisal for whistleblowing allegation in your complaint without obtaining the result that you desired? (Check all that apply.)</b>	
Response Options	FY 2005
No OSC jurisdiction over your position, the agency, or agency official involved in the complaint	14
No personnel action taken by the agency involved	15
Information that you disclosed did not appear to be a legally protected disclosure	22
Your disclosure occurred after the personnel action involved in your complaint	3
Insufficient proof that the agency official (who took the personnel action against you) knew about your disclosure.	11
Insufficient proof of connection between your disclosure and the personnel action involved in your complaint	31
OSC could not disprove the reason given by the agency involved for the personnel action taken, as described in your complaint.	15
Insufficient evidence that the personnel action involved in your complaint violated a law or regulation	33
You or OSC settled the matter with the agency involved	4
You declined corrective action offered by the agency involved	0
You notified OSC that you had filed or would file an Individual Right of Action (IRA) or other appeal with the Merit Systems Protection Board (MSPB)	7
You withdrew your complaint	0
Other	45
Do not recall	14

<b>5. Did you file an Individual Right of Action or other appeal with the MSPB in connection with the same events that you reported in your complaint to OSC?</b>	
Response Options	FY 2005
Yes	55
No	135
Have not decided whether to file	29

<b>6. Did you ask for the same relief that you sought from OSC?</b>	
Response Options	FY 2005
Yes	48
No	6
Do not recall	2

<b>7. Were you successful at the MSPB in obtaining the same result that you sought from OSC?</b>	
Response Options	FY 2005
Yes	4
Partially	3
No	27
Appeal pending	14

<b>8. If the answer [to the previous question] was "yes" or "partially," how did you obtain that result?</b>	
Response Options	FY 2005
Settlement	4
Decision after hearing	0
Other	3

<b>9. What reason did OSC give for closing your complaint without obtaining the result that you Desired? (Check all that apply)</b>		
Response Options:		<b>FY 2005</b>
No OSC jurisdiction over your position, the agency, or agency official involved in the complaint		13
No personnel action taken by the agency involved		4
OSC could not disprove the reason given by the agency involved for the personnel action taken, as described in your complaint		15
Insufficient evidence that the personnel action involved in your complaint violated a law or regulation		39
You or OSC settled the matter with the agency involved		0
You declined corrective action offered by the agency involved		0
You withdrew your complaint		1
OSC filed a petition with the Merit Systems Protection Board (MSPB) for corrective action		0
OSC obtained a decision in the corrective action proceeding filed with the MSPB		0
Closed for further action on discrimination allegations through EEO processes		6
Resolved through OSC's Mediation Program		0
Other		38
Do not recall		10

<b>10. How would you rate the service provided by OSC in each of the following areas?</b>						
		Very satisfied	Satisfied	No opinion, or N/A	Dissatisfied	Very dissatisfied
<i>Courtesy</i>	<b>FY 2005</b>	22	47	45	36	79
<i>Oral communications</i>	<b>FY 2005</b>	15	29	52	36	97
<i>Written communications</i>	<b>FY 2005</b>	14	35	17	56	107
<i>Timeliness</i>	<b>FY 2005</b>	20	44	42	41	82
<i>Results</i>	<b>FY 2005</b>	5	8	12	33	171

## APPENDIX C

### FY 2005 HATCH ACT UNIT SURVEY RESPONSES

1. As a result of our written advisory opinion given to you concerning the proposed political activity, what was the impact?		
Response Options		FY 2005
The OSC opinion advised that the person in question was free to carry out his or her planned political activity.		22
The OSC opinion advised that the person in question should not continue his or her planned political activity.		20

2. How would you rate the service provided by OSC in the following areas? OSC in the						
Response Options	Fiscal Year	<i>Very satisfied</i>	<i>Satisfied</i>	<i>No opinion / inapplicable</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>
Courtesy	<b>FY 2005</b>	21	9	5	1	6
Clarity Written Communications	<b>FY 2005</b>	21	9	2	3	7
Timeliness	<b>FY 2005</b>	13	15	1	4	9
Results	<b>FY 2005</b>	17	8	2	3	12

## APPENDIX D

### FY 2005 USERRA UNIT SURVEY RESPONSES

<b>1. Did the agency against which you filed the complaint inform you about your rights and remedies with regard to USERRA?</b>	
Response Options	FY 2005
Yes	0
No	14
Do not recall	1
Never employed by a federal agency	1

<b>2. Did you obtain the result that you wanted from OSC?</b>	
Response options	FY 2005
Yes	3
No	13

<b>3. What reason did OSC give for closing your USERRA case? (Check all that apply.)</b>	
Response options	FY 2005
No OSC jurisdiction over your position, the agency, or agency official involved in the complaint	0
You declined corrective action offered by the agency involved	1
Insufficient evidence that the personnel action involved in your complaint violated USERRA	5
You or OSC settled the matter with the agency involved	0
You withdrew your complaint	1
Other	8
Do not recall	0

<b>4. Did you file a USERRA appeal with the MSPB in connection with the same events that you reported in your complaint to OSC?</b>	
Response options	FY 2005
Yes	4
No	5
Do not recall	4

<b>5. Did you ask for the same relief that you sought from OSC?</b>	
Response options	FY 2005
Yes	4
No	0
Do not recall	0

6. Were you successful at the MSPB in obtaining the same result that you sought from OSC?	
Response options	FY 2005
Yes	0
Partially	0
No	2
Appeal pending	2

7. If the answer to previous question was "Yes" or "Partially," how did you obtain that result?	
Response options	FY 2005
Settlement	0
Decision after hearing	0
other	0

8. How would you rate the service provided by OSC in each of the following areas?						
		Very satisfied	Satisfied	No opinion, or N/A	Dissatisfied	Very dissatisfied
<i>Courtesy</i>	FY 2005	6	0	5	0	5
<i>Oral communications</i>	FY 2005	4	2	2	2	6
<i>Written communications</i>	FY 2005	4	0	2	2	8
<i>Timeliness</i>	FY 2005	3	1	3	2	7
<i>Results</i>	FY 2005	4	1	1	2	8